

Terms and Conditions of the Payment of the Time-Related Toll (electronic vignette)

I. Article – Basic provisions

- 1.1. The State Fund for Transport Infrastructure (hereinafter the “SFDI”) with its seat at Sokolovská 1955/278, Praha 9, 190 00, Czech Republic, is established by Act No 104/2000, on the State Fund for Transport Infrastructure, as amended.
- 1.2. In accordance with Section 21a(1) of Act No 13/1997, on roads, as in effect from 1 January 2021 (hereinafter the “ZPK”), the SFDI is obliged to ensure the collection of the Time-Related Toll; this statutory provision also entitles it to entrust the collection of the Time-Related Toll to a third party.
- 1.3. The list of Toll Roads, the use of which is subject the Payment of a Time-Related Toll in accordance with Section 20(1) of the ZPK, is set out in the Decree of the Ministry of Transport No 306/2015, on the use of roads subject to a Time-Related Toll, as amended.

II. Article – Definition of basic terms

The following terms used in the Terms and Conditions of the Payment of the Time-Related Toll have the following meanings therein and are written in capital letters:

“Authorisation Code” refers to a group of numbers and letters indicated in the Payment Confirmation. At edalnice.cz, Vignette Management, the User can, before the onset of the Vignette Fee Validity Period, use the Authorisation code to perform a one-time change of the Vehicle’s licence plate number in the Vehicle Register and change the start date of the Vignette Fee Validity Period.

“Authorized Conversion” means the complete conversion of a document from paper to digital form, or the complete conversion of a digital document into paper form. A document created by performing a conversion has the same legal effects as the document whose conversion created the output in accordance with Act No 300/2008, on electronic transactions and Authorized Conversion of documents, as amended.

“Call Centre” means a service providing support via email: info@edalnice.cz, Data box ID: ws5mh9w, electronic filing systems: epodatelna@edalnice.cz and telephone: +420 222 266 757, 24 hours a day.

“Distributor” means a person authorized by SFDI to collect the Time-Related Toll on the basis of a concluded public contract at physical Points of Sale designated for this purpose by cash or cashless payment using payment cards commonly accepted in the Czech Republic.

“Type of Time-Related Toll” means the distinction of the Time-Related Toll in accordance with Sections 21(2) and (3) of the Act on Roads, i.e. a distinction according to the time period for which the Time-Related Toll may be paid and the type of vehicle for which the Time-Related Toll is paid and the amount of which is determined by the Act on Roads implementing legislation.

“eIDAS” means Regulation (EU) No. 910/2014 of the European Parliament and of the Council of 23 July 2014 on Electronic Identification and Trust Services for Electronic Transactions in the Internal Market and repealing Directive 1999/93/EC.

“EEA” means the European Economic Area.

“Eco Price” means the amount of the Time-Related Toll, if it concerns a Vehicle powered by natural gas or bio methane in accordance with Section 21(3) of the Act on Roads, the amount of which is determined by the Act on Roads implementing legislation.

“Electronic Vignette” means a paid Time-Related Toll for a Vehicle, the License plate number of which has the Payment recorded in the Vehicle Register for the selected period of use of the Toll Road by this Vehicle in accordance with Section 21 of the Act on Roads.

“Electronic Signature” means a recognized electronic signature with a guaranteed electronic signature based on a qualified certificate for electronic signature or a qualified electronic signature in accordance with Act No 297/2016, on trust services for electronic transactions, as amended.

“Email” means an email address.

“E-shop” means a remote access tool for the Payment of a Time-Related Toll by non-cash transfer from an account maintained by a payment service provider to the relevant SFDI account in accordance with Section 21a(3) of the Act on Roads and the Act on Roads implementing legislation, via remote access at edalnice.cz.

“Vehicle Register” means the Vehicle Registration information system in the system of time-related tolls in accordance with Section 21c of the Act on Roads. The Vehicle Register in the Time-Related Toll system is an information system of the public administration, managed by the SFDI.

“Owner” means the person entered in the Register of Road Vehicles who owns the Vehicle.

“Notification” means the possibility to set a notification about the approaching end of the Time-Related Toll’s Validity.

“Point of Sale” means a place where a Time-Related Toll can be paid in relation to all types of time-related tolls. The point of sale is listed in the List of Points of Sale, which is accessible by remote access at edalnice.cz.

“Exemption” means a road motor vehicle fulfilling the conditions for Exemption from the Payment of a Time-Related Toll for the use of a Toll Road in accordance with Section 20a(1) of the Act on Roads.

“Notifier” means a natural or legal person requesting a change of a License plate number in the Vehicle Register or a refund of the paid Time-Related Toll, submitting an Exemption Notification or Notification of the lapse of the grounds for an Exemption or exercising their rights regarding the processing of personal data.

“Validity of the Time-Related Toll” means the time period for which the Payment of the Time-Related Toll was made in accordance with Section 21(2) of the Act on Roads.

“Confirmation of Payment” means the SFDI’s confirmation of the Payment of the Time-Related Toll from the Vehicle Register, containing the requisites in accordance with Section 21a(4) of the Act on Roads and its implementing legislation.

“Operator” means a person registered in the Register of Road Vehicles who does not have to own the Vehicle, but with the consent of the Vehicle Owner actually uses and operates the Vehicle, pays the costs of its operation, etc.

“Self-Service Kiosk” means a Point of Sale enabling the Payment of a Time-Related Toll by non-cash transfer via a self-service vending machine in accordance with Section 21a(3) of the Act on Roads and its implementing legislation. The list of these Points of Sale is available by remote access at edalnice.cz.

“SEPA Payment” is a payment within the Single Euro Payments Area in the European Union and EEA countries.

“SEPA Countries” are countries where SEPA payments are enabled.

“List of Points of Sale” means a list of all Points of Sale available by remote access at edalnice.cz.

“SFDI” means the State Fund for Transport Infrastructure with its seat at Sokolovská 1955/278, 190 00 Praha 9, Czech Republic, Data box ID: e5qaihb, electronic filing office: podatelna@sfdi.cz.

“SHA Fee Disposition” means that the payer is charged the Czech National Bank’s prices and the recipient pays the fees of the recipient’s bank and any fees of intermediary banks. The payment may therefore be reduced by the fees of intermediary banks. However, this does not apply to payments abroad in EU/EEA currencies and to EU/EEA countries, where the payment is always credited to the recipient’s bank account in full.

“License plate number” means the License plate number assigned to a Vehicle.

“Technical Refund” means a refund of a Time-Related Toll Payment made by a cashless payment order where the payment order received cannot be correctly identified because the

payment order is for an amount less than the total amount of the order, or the payment order is for an amount greater than the total amount of the order and the overpayment is to be returned to the payer.

“Domestic Payment” is a payment made from a bank account maintained in the Czech Republic.

“Payment of the Time-Related Toll” means the Payment of any Type of Time-Related Toll in relation to exactly one (1) License plate number by means of cash or non-cash payment system at the E-shop, Point of Sale or Self-Service Kiosk.

“Officially Certified Signature” means a signature whose authenticity in the document is verified by a competent administrative authority or a person authorized to do so.

“User” means a natural or legal person paying a Time-Related Toll.

“Vehicle” means a road motor vehicle in accordance with Section 21(1) of the Act on Roads, with at least four wheels, the maximum permissible weight of which is not more than 3.5 tons and which has paid a Time-Related Toll or is exempt from its Payment for the period of use of the Toll Road.

“Foreign payment” denotes a payment made from bank accounts outside the Czech Republic and EEA countries or within EEA countries, but in a currency other than euro.

“Customer Refund” is a refund of a Time-Related Toll payment based on the User's request, in the case of payment by all permitted payment methods.

“Act on Roads” means Act No 13/1997, on roads, as amended, as in effect from 1 January 2021.

“Toll Road” means toll sections of motorways marked with a traffic sign indicating that it is a Toll Road, the use of which by a specified type of motor vehicle is subject to a Time-Related Toll in accordance with Section 20(1) of the Act on Roads.

“Vignette Management” refers to a remote access tool that allows changes to be made to the paid motorway Vignette Fee and notifications and contact details to be set at edalnice.cz once the Vehicle's license plate number, state of registration and Authorisation Code are entered.

III. Article – Obligation to pay a Time-Related Toll

- 3.1. Toll Roads may be used by a Vehicle only after the payment of a Time-Related Toll, which must be paid before entering the Toll Road. The total weight of the vehicle stated in its Vehicle Registration document is decisive for determining the weight category of the vehicle. When attaching a trailer or semi-trailer to the Vehicle, their weight is not added together.

IV. Article – Amount and validity of a Time-Related Toll

- 4.1. The amount of the Time-Related Toll is determined by an implementing legal regulation.
- 4.2. The Time-Related Toll may be paid for 1 year, 30 days or 10 days. The beginning of the period for which the Time-Related Toll is paid may not precede the moment of the Payment of the Time-Related Toll and it must be no later than 3 months after the Payment of the Time-Related Toll.
- 4.3. The Validity of the Time-Related Toll is calculated from the selected day of the beginning of the Validity of the Time-Related Toll from 00 hours 00 minutes 00 seconds.
- 4.4. If the beginning date of the Validity of the Time-Related Toll is the same as the day the Payment of the Time-Related Toll is made, the Validity of the Time-Related Toll begins at the moment the Payment of the Time-Related Toll is recorded in the Vehicle Register.
- 4.5. The End of the Validity of the Time-Related Toll always occurs on the last day of its validity at 23 hours 59 minutes 59 seconds (example: the Time-Related Toll for 1 year paid on 1 May 2021 is valid until 30 April 2022, 23 hours 59 minutes 59 seconds; the Time-Related Toll for 30 days paid on 1 April 2021 is valid until 30 April 2021, 23 hours 59 minutes 59 seconds; the Time-Related Toll for 10 days paid on 1 April 2021 is valid until 10 April 2021, 23 hours 59 minutes 59 seconds).
- 4.6. In the case of Payment of the Time-Related Toll by bank transfer, the beginning of the Validity of the Time-Related Toll may not be set earlier than 5 calendar days from the date of the Payment of the Time-Related Toll.

V. Article – Payment of a Time-Related Toll

- 5.1. The Time-Related Toll may be paid as follows:
 - a) at the Point of Sale by cash or cashless payment using a payment card; it is possible to pay for a maximum of 5 time-related tolls at once;
 - b) via the E-shop by a cashless transaction at [edalnice.cz](https://www.edalnice.cz);
 - c) through a Self-Service Kiosk by a cashless transaction using a payment card, where it is possible to make only one Payment of a Time-Related Toll at a time.
- 5.2. Based on the Payment of the Time-Related Toll, the following data will be recorded in the Vehicle Register in accordance with Section 21a(4) of the Act on Roads:
 - a) License plate number;
 - b) information on the State in which the Vehicle is registered;
 - c) the beginning and end of the period for which the Time-Related Toll is paid;
 - d) an indication of whether the Vehicle is powered by natural gas or biomethane;
 - e) date and time of Payment of the Time-Related Toll;
 - f) Email or telephone number, if provided (contact details).
- 5.3. The User is responsible for the accuracy of the provided data. Changes of data in the Vehicle Register are regulated by Article IX – Possibilities of changing data in the Vehicle Register.

- 5.4. Based on the Payment of the Time-Related Toll and the subsequent entry in the Vehicle Register, the User will receive a Confirmation of Payment containing the following details specified in the implementing regulation:
- a) License plate number;
 - b) information on the State in which the Vehicle is registered;
 - c) information on the period for which the Time-Related Toll was paid;
 - d) information on the beginning and end of the period for which the Time-Related Toll was paid;
 - e) date and time of Payment;
 - f) an indication of whether the Vehicle is powered by natural gas or biomethane;
 - g) Authorization code;
 - h) information on personal data protection;
 - i) commercial transaction identification number;
 - j) Distributor identification data.
- 5.5. Confirmation of Payment must be kept for any change in the Vehicle Register or refund of the paid Time-Related Toll.
- 5.6. When making bulk Vignette Payments via the E-shop, the User has the option to upload a set of licence plates for which the Vignette Payment is being made. A single set may contain up to 200 licence plates numbers and must contain the same data for each payment in the set. The Vignette Payment can be made for all Vehicles at once in a cashless manner. The User will receive a .ZIP file containing the separate payment confirmations for each Vehicle at the contact address provided.
- 5.7. A non-cash Vignette Payment can be made via the E-Shop by VISA, MasterCard, VISA Electron and Maestro payments cards or via Apple Pay or payment order to SFDI's bank account specified in the Payment order sent to the User.
- There is no charge for this method of payment. The 3-D Secure safety protocol supported by card associations is used to authenticate the cardholder at their issuing bank directly during the transaction. All payment data is transmitted securely and SFDI and Cendis, s.p. do not have access to it or store it anywhere.
- 5.8. Non-Cash Payment of the Time-Related Toll via the Self-Service Kiosk can be made with VISA, MasterCard, VISA Electron and Maestro payment cards.
- 5.9. A Time-Related Toll with payment by cashless payment order is free of charge. Payment of a single order in the E-shop containing one or more Time-Related Tolls, must be made with one payment order. It is therefore not possible to make an order payment with two or more payments, even if they are credited to the SFDI account with the correct identification. It is also not possible to pay two or more separate Payments of the Time-Related Toll orders in the E-shop in one joint payment by a non-cash payment order.

Payment of the order in the E-shop made by a cashless payment order must be correctly identified and credited to SFDI's account no later than the day prior to the start of the Validity of the Time-Related Toll paid in this manner. If the incoming payment to the SFDI account at the Czech National Bank does not meet these conditions, the payment of the order in the E-shop will not be made and the Time-Related Toll or Tolls contained in the order will not be created.

The following is considered to be a correctly identified order payment:

- For domestic payment system: indication of the order number as a variable symbol;
- For SEPA payment: enter the order number in the payment reference field ("E2E identification") and at the same time in the remittance information field;
- For payment orders abroad: enter the order number in the remittance information field.

- 5.10. Time-Related Toll payments made by a cashless payment order that do not contain the correct payment details set out in the E-shop and cannot be correctly identified and payment orders with an amount lower than the total amount of the order, order payments credited to the SFDI account later than the day before the start of the Validity of the Time-Related Toll for which the payment was made, will be automatically returned to the payer's account. If the amount of the received and correctly identified payment is higher than the total amount of the order, the overpayment will be returned to the payer's account (so-called Technical Refunds).
- 5.11. Technical refunds of payments made from bank accounts in the Czech Republic will always be sent by domestic payment order in CZK. These refunds are not subject to any charge on the part of SFDI.

Technical refunds for payments made from bank accounts held in SEPA Countries will always be made through a SEPA Payment in EUR, regardless of the currency in which the User made the payment. These refunds are not subject to any charges on the part of SFDI. If the Technical Refund amount is less than or equal to CZK 50, the full amount will be set off against the transaction's processing fee and no refund will be made.

Technical refunds for foreign payments made from bank accounts held in SEPA Countries will always be made as a payment order abroad in EUR, regardless of the currency in which the User made the original payment. The refund will be sent to the User's bank account subject to the SHA fee arrangement, i.e., SFDI will bear the fees on the payer's side, and the beneficiary will be charged their own bank's fees. These refunds are subject to a remittance fee of CZK 450. If the Technical Refund amount less the remittance fee is less than or equal to CZK 50, the full amount will be set off against the transaction's processing fee and no refund will be made.

Technical refunds for payments made from bank accounts outside SEPA Countries will always be made as a payment order abroad in EUR, regardless of the currency in which the User made the original payment. The refund will be sent to the User's bank account subject to the SHA fee arrangement, i.e., SFDI will bear the fees on the payer's side, and the beneficiary will be charged their own bank's fees. These refunds are subject to a remittance fee of CZK 150. If the Technical Refund amount less the remittance fee is less than or equal to CZK 50, the full amount will be set off against the transaction's processing fee and no refund will be made.

- 5.12. Customer refunds for payments made by payment order from the Czech Republic are subject to a handling fee of CZK 75 for processing the application for the refund of the Vignette Fee. If the Customer Refund amount is less than or equal to CZK 75, the full amount will be set off against the transaction's processing and no refund will be made.

Customer refunds for payments made by payment order from bank accounts in SEPA Countries will always be made through SEPA payments in EUR, regardless of the currency in which the User made the payment. These refunds are subject to a handling fee of CZK 75 for processing the application for the refund of the Vignette Fee. If the amount to be refunded to the Customer

less the handling fee is less than or equal to CZK 50, the full amount will be set off against the transaction's processing fee and no refund will be made. Customer refunds for foreign payments made from bank accounts kept in SEPA Countries will always be sent as a payment order abroad in EUR, regardless of the currency in which the User made the original payment. These refunds are subject to a handling fee of CZK 75 for processing the application for the refund of the Vignette Fee and the foreign payment transfer order is subject to a remittance fee of CZK 450. If the amount to be refunded to the Customer less the handling fee and the remittance fee is less than or equal to CZK 50, the full amount will be set off against the transaction's processing fee and no refund will be made.

Customer refunds for payments made by payment order from bank accounts held outside SEPA Countries will always be sent as a payment order abroad in EUR, regardless of the currency in which the User made the payment. These refunds are subject to a handling fee of CZK 75 for processing the application for the refund of the Vignette Fee and the foreign payment transfer order is subject to a remittance fee of CZK 150. If the amount to be refunded to the Customer less the handling fee and the remittance fee is less than or equal to CZK 50, the full amount will be set off against the transaction's processing fee and no refund will be made.

- 5.13. Technical and customer refunds are always made to the same bank account or payment card from which the original payment was made. The only exception to this concerns a situation where the payment was made at an official Point of Sale, or the original bank account or payment card from which the payment was made has ceased to exist or 320 or more calendar days have elapsed since the date of payment by payment card, in which case the refund will be made by a non-cash payment order to the bank account designated by the User.

VI. Article – Method of delivering the Confirmation of Payment

- 6.1. Payment Confirmation or a Change Payment Confirmation will be sent electronically to the User who has paid the Vignette Fee in a non-cash manner via the E-Shop to the E-mail address provided by the User at the time of paying the Vignette Fee.
- 6.2. Confirmation of Payment will be handed over in paper form to a User who has made the Payment of the Time-Related Toll by a cashless transaction via the Self-Service Kiosk, or it will be sent electronically to the User's email, if they have provided it.
- 6.3. The Confirmation of Payment will be handed over in paper form to a User who has made the Payment of the Time-Related Toll in cash or by a cashless transaction at a Point of Sale.

VII. Article – Issuance of a replacement Confirmation of Payment

- 7.1. At edalnice.cz, Vignette Management, the User may enter the Authorisation Code that appears in the Payment Confirmation and to enter the E-mail address to which the replacement Payment Confirmation or Notification can be sent. No replacement Payment Confirmation can be issued through the Point of Sale, Self-service Kiosk or other persons authorised to collect the Vignette Fee.

- 7.2. Through the Call Centre, the User has the option, after stating the State of registration and the License plate number of the Vehicle, to request a replacement Confirmation of Payment by email, if it was entered during the Payment of the Time-Related Toll, or if it was additionally entered via the [edalnice.cz](https://www.edalnice.cz) after entering the Authorization Code.

VIII. Article – Validation of the Payment of the Time-Related Toll

- 8.1. Through the [edalnice.cz](https://www.edalnice.cz) or Call Centre, the User has the opportunity to verify whether a Vehicle has a Paid Time-Related Toll, including the Validity of the Time-Related Toll or whether the Vehicle is exempt from the toll, based on the State of registration and License plate number of the Vehicle.

IX. Article – Possibility to change data in the Vehicle Register

- 9.1. The Payment of the Time-Related Toll is linked to the Vehicle to whose License plate number and the country of registration of the Vehicle the Payment recorded in the Vehicle Register was made.
- 9.2. It is no longer possible to change the Type of the Time-Related Toll after the Payment of the Time-Related Toll.
- 9.3. After the Vignette Fee is paid, the Vehicle's drive type can be changed from natural gas to biomethane and vice versa.
- 9.4. Once the Vignette Fee Validity Period commences, the Vignette Fee Validity Period cannot be changed in the Vehicle Register.
- 9.5. Before the Vignette Fee Validity Period commences, the Vehicle licence plate number or state of registration a one-time change in the Vehicle Register at [edalnice.cz](https://www.edalnice.cz), Vignette Management, or at a Point of Sale can be performed by entering the Authorisation Code indicated in the Payment Confirmation.
- 9.6. Before the Vignette Fee Validity Period, its start may be changed once in the Vehicle Register at [edalnice.cz](https://www.edalnice.cz), Vignette Management, or at a Point of Sale, during the period from the date of payment of the Vignette Fee until the date selected as the onset of the Vignette Fee Validity Period by entering the Authorisation Code indicated in the Payment Confirmation, and provided that the newly selected start date of the Vignette Fee Validity Period does not precede the date on which the change to the onset of the Vignette Fee Validity Period is made and the newly selected start date of the Vignette Fee Validity Period does not come after the lapse of the statutory 3-month period from the date on which the Vignette Fee payment is made. A change to the start date of the Vignette Fee Validity Period cannot be made if the change causes the amount of the Vignette Fee to be altered.
- 9.7. Before the onset of or during the Vignette Fee Validity Period, the contact details provided by the User, at which the User chose to receive Notifications sent after they enter the Authorisation Code which appears in the Payment Confirmation, may be changed once every 24 hours in the Vehicle Register at [edalnice.cz](https://www.edalnice.cz), Vignette Management.
- 9.8. In the case of Payment of the Time-Related Toll with an immediate beginning of the Time-Related Toll Validity, it is possible to change the License plate number, the beginning of the

Time-Related Toll Validity or the country of registration of the Vehicle at the Point of Sale in the Vehicle Register after entering the Authorization Code, which is stated on the Confirmation of Payment, only within 15 minutes of the Time-Related Toll Payment. At the same time, it must be at the Point of Sale where the Time-Related Toll Payment was made.

- 9.9. After the Vignette Fee Validity Period commences, the Vehicle's licence plate number may be changed in the Vehicle Register in the cases specified under Article XII. – Change of licence plate number.
- 9.10. In the event of a change in the Vehicle Register data, the User will receive a modified Receipt.
- 9.11. It is not possible to change the data in the Vehicle Register via the Self-Service Kiosk.
- 9.12. The Time-Related Toll is not transferable to another Vehicle after the beginning of its validity. In the event of a change of the Vehicle Owner, the Time-Related Toll remains valid for the Vehicle for whose License plate number the Payment of the Time-Related Toll was recorded in the Vehicle Register. The Original Vehicle Owner may not transfer the paid Time-Related Toll to another Vehicle, unless otherwise specified below.
- 9.13. In the event of the theft of the Vehicle, the Time-Related Toll is not transferable to another Vehicle and the SFDI does not bear any responsibility for any property damage.
- 9.14. In the event of total damage / ecological disposal / permanent decommissioning of the Vehicle, the paid Time-Related Toll may not be transferred to another Vehicle.

X. Article – Call Centre

- 10.1. The Call Centre provides the following support to Users:
 - a) Processing of Exemption Notification;
 - b) Processing of Notification of the lapse of the grounds for an Exemption;
 - c) Elaboration of notices on change of Vehicle License plate number;
 - d) Processing of requests for a refund of a paid Time-Related Toll;
 - e) Provision of information about Time-Related Tolls;
 - f) Validation of the Time-Related Toll;
 - g) Verification of the Payment of the Time-Related Toll;
 - h) Issuance of a replacement Confirmation of Payment;
 - i) Provision of information about the processing of personal data;
 - j) Processing of requests for the exercise of data subject rights.

XI. Article – Submission particulars

- 11.1. A submission may be made for:
 - a) Notification of a change of License plate number;
 - b) Exemption Notification;
 - c) Notification of the lapse of the reason for Exemption;
 - d) Request for a refund of a paid Time-Related Toll.

11.2. The submission must be sent to the SFDI in digital or paper form as follows:

- a) To the data box with ID: ws5mh9w;
- b) By email to: epodatelna@edalnice.cz;
- c) In paper form to: The State Fund for Transport Infrastructure, Sokolovská 1955/278, 190 00 Prague 9, Czech Republic.

11.3. In the case of submission in digital form, the Notifier must choose one of the following verification options:

- a) Electronic signature;
- b) Data box ID;
- c) Authorized Conversion of an Officially Verified Signature.

In a case where the Notifier is a natural person acting on behalf of a public authority, in accordance with the ZPK and Act No. 297/2016 Coll., on trust services for electronic transactions, as amended, and the eIDAS Regulation, a qualified electronic signature of the Notifier must be attached to the submission. In this case, unlike submissions by natural persons or other legal entities, submissions by data mailbox alone cannot be considered to have fulfilled the legal requirements for submissions.

- 11.4. It is also possible to use the Authorized Conversion of a document for submission in digital or paper form.
- 11.5. In the case of submission in paper form, this must include the Officially Verified Signature of the Owner or Operator of the Vehicle. If the Owner or Operator is represented on the basis of a power of attorney, then the power of attorney granted by them for this action must be provided with their Officially Verified Signature.
- 11.6. In the case of filing a Notice of change of the License Plate Number, it is not required to meet the conditions set out in paragraphs 11.3., 11.4. and 11.5. of this article.
- 11.7. A submission containing all the required particulars will be recorded in the Vehicle Register on the date of its submission and the Notifier will be informed of such entry. In the case of submission via the data box, the date and time of receipt in the SFDI data box shall be considered the date of submission. In the case of submission by email, this is the date and time of receipt in the electronic filing office. In the case of submission in paper form, this is the date of delivery to the SFDI filing office.
- 11.8. If the submission does not contain all the required details, it is not considered to be submitted and the SFDI will immediately notify the Notifier, including the reason, and the Notifier will be invited to supplement the submission.

XII. Article – Change of the License plate number

- 12.1. After the commencement of the Vignette Fee Validity Period, a change to the Vehicle's licence plate number may only be made due to a change of the licence plate number of the Vehicle for which the Vignette Fee has been paid, or for an exempt Vehicle pursuant to Article XIII – Notice of exemption.

- 12.2. The change of the License plate number is made via the form available at edalnice.cz (Notification of a change of license plate number).
- 12.3. The Notifier who requests a change of the Vehicle's License plate number is obliged to demonstrate this fact with a copy of a document proving the change of the License plate number within the same Vehicle (e.g. a copy of a large technical certificate, which shows the original and new License plate number and the VIN code of the Vehicle).

XIII. Article – Exemption Notification

- 13.1. Vehicles specified in Section 20a(1) of the Act on Roads are exempt from tolls when using Toll Roads.
- 13.2. Exemption Notification is sent via the form available at edalnice.cz (Exemption Notification).
- 13.3. The Bulk Exemption Notification is made via the forms available on edalnice.cz (Exemption Notification and Bulk Exemption Notification), in which case the country of registration and the License plate number of the Vehicle are only listed on the Bulk Exemption Notification form.
- 13.4. In order to exercise this right, the Notifier must submit an Exemption Notification with regard to the following Vehicles:
- a) vehicles fitted with a special warning light in accordance with a special legal regulation, if it is a Vehicle of
 - 1. the Czech Prison Service;
 - 2. a provider of emergency medical services, transport of patients in urgent care and medical transport services;
 - 3. a component of the integrated rescue system other than those mentioned in points 1 and 2;
 - b) vehicles of the Ministry of the Interior used by the Police of the Czech Republic and provided with the inscription "POLICIE" or vehicles of the armed security forces of another State on the basis of reciprocity;¹
 - c) vehicles of the Armed Forces of the Czech Republic, including vehicles used by the Military Police and bearing the inscription "VOJENSKÁ POLICIE" and vehicles of the Armed Forces of another State on the basis of reciprocity;²
 - d) vehicles of customs authorities bearing the inscription "CELNÍ SPRÁVA";
 - e) vehicles of the Fire Rescue Service and volunteer fire brigades bearing the inscription "HASIČI";
 - f) vehicles of the municipal or city police bearing the inscription "OBECNÍ POLICIE" or "MĚSTSKÁ POLICIE";
 - g) vehicles of the Czech Prison Service with a special color design and marking in accordance with a special legal regulation;
 - j) vehicles of the General Inspection of Security Forces and Security Information Service;

¹ The Notification and record of the Exemption of the Vehicle from the Time-Related Toll are carried out in the case of a Vehicle exempt from the toll in accordance with Section 20a(1)(b) of the Act on Roads, if it is a vehicle of the armed security forces of another State.

² The Notification and record of the exemption of the vehicle from the Time-Related Toll are not carried out in the case of a vehicle exempt from the toll in accordance with Section 20a(1)(c), if it is assigned a military registration plate.

- k) vehicles operated by a shelter for persons with disabilities, if they are used for the transport of persons with disabilities;
 - m) vehicles of the Administration of State Material Reserves included in State material reserves in accordance with a special legal regulation;
 - n) vehicles of the administrator of the Toll Road;
 - o) vehicles running on electricity, hydrogen or hybrid propulsion (CO₂ emissions up to 50 g/km), unless the vehicle is assigned a special License plate number.
- 13.5. A Bulk Exemption Notification can only be submitted if the individual Vehicles have the same Operator and the Vehicles are Exempt under the same definition of the reason for Exemption.
- 13.6. Pursuant to Section 20a(1) of the Act on Roads, certain Vehicles are exempt from the Time-Related Toll on the Toll Roads, for which the Exemption applies without the need to submit an Exemption Notification; these are in particular the following:
- a) Vehicles transporting a person with a severe disability who holds an identification card of a person with a severe health disability (ZTP) or of a person with a severe disability and a guide (ZTP/P)³, if the Vehicle Operator is the affected or close person;
 - b) Vehicles transporting dependent children who are being treated for cancer or hemoblastosis;
 - c) Vehicles carrying out rescue and liquidation work or protecting the population;
 - d) Vehicles running on electricity, hydrogen or hybrid propulsion (CO₂ emissions up to 50 g/km), unless the Vehicle is assigned a special License plate number⁴.
 - e) Vehicles equipped with a special registration plate for vintage Vehicles⁵ to which a vintage Vehicle license has been issued⁶.
- 13.7. Based on the Exemption Notification, the following data are entered into the Vehicle Register in accordance with Section 21b(1) and (2) of the Act on Roads:
- a) Vehicle's License plate number;
 - b) information on the State in which the Vehicle is registered;
 - c) definition of the reason for Exemption;

³ Issued in the Czech Republic pursuant to Act No. 329/2011 Coll., on providing benefits for people with disabilities and amendments to related acts.

⁴ Issued in the Czech Republic pursuant to Act No. 56/2001 Coll., on the conditions of operating vehicles on roads and on amendment of Act No. 168/1999 Coll., on liability insurance for damage caused by operation of vehicle and on amendment of certain related acts (Act on liability insurance for damage caused by operation of vehicle), as amended by Act No. 307/1999 Coll., as amended.

⁵ Issued in the Czech Republic pursuant to Act No. 56/2001 Coll., on the conditions of operating vehicles on roads and on amendment of Act No. 168/1999 Coll., on liability insurance for damage caused by operation of vehicle and on amendment of certain related acts (Act on liability insurance for damage caused by operation of vehicle), as amended by Act No. 307/1999 Coll., as amended.

⁶ Issued in the Czech Republic pursuant to Decree No. 355/2006 Coll., laying down the method and conditions of the registration, operation, method and conditions of testing of historic and sports vehicles and

- 13.8. A User of an electric, hydrogen or hybrid Vehicle (CO₂ emission value up to 50 g/km) registered abroad must always submit an Exemption Notification, which must include a copy of the registration certificate, registration document or certificate of conformity proving the fulfillment of the reason for Exemption.

XIV. Article – Notification of the lapse of the grounds for an Exemption

- 14.1. If the reasons for Exemption of the Vehicle from charging cease to exist, the Operator (Notifier) is obliged to notify the SFDI of this fact no later than 10 working days after the expiry of these reasons, which will subsequently record this fact in the Vehicle Register.
- 14.2. Notification of the lapse of the grounds for an Exemption is sent via the form available at edalnice.cz (Notification of the lapse of the grounds for an Exemption).
- 14.3. The Bulk notification of the lapse of the grounds for an Exemption is made using the forms available on edalnice.cz (Notification of the lapse of the grounds for an Exemption and Bulk notification of the lapse of the grounds for an Exemption), in which case the country of registration and the License plate number of the Vehicle are only indicated in the Bulk notification of the lapse of the grounds for an Exemption form.
- 14.4. A Bulk notification of the lapse of the grounds for an Exemption can only be submitted if the Operator of the individual Vehicles is the same for all Vehicles.
- 14.5. Notification of the lapse of the grounds for an Exemption must include the following:
- a) Vehicle's License plate number;
 - b) information on the State in which the Vehicle is registered;
 - c) if the Vehicle is subject to more than one Exemption, a specific reason must be given, otherwise all exemptions from the toll will be revoked,
 - d) data on the Vehicle Operator, which are their:
 1. name(s) and surname, business name or title;
 2. date of birth or, in the case of a legal person or a natural person engaged in business, identification number;
 3. place of residence or registered office of the Vehicle Operator, if the Vehicle is not registered in the Czech Republic;
 - e) Officially verified signature of the Vehicle Operator.

XV. Article – Request for a refund of a paid Time-Related Toll

- 15.1. Refund of a paid Time-Related Toll is carried out using the form available at edalnice.cz (An application for the refund of the paid Time-Related Toll).
- 15.2. A Bulk request for a refund of the paid Time-Related Toll is made via the forms available on edalnice.cz (Request for a refund of the paid Time-Related Toll and Bulk request for a refund of the paid Time-Related Toll), in which case the country of registration and the License plate number of the Vehicle are only indicated on the Bulk request for a refund of the paid Time-Related Toll.

- 15.3. A Bulk request for a refund of the paid Time-Related Toll may only be submitted if the same reason for the request for a refund of the paid Time-Related Toll is specified for all paid Time-Related Tolls for which a refund is requested.
- 15.4. Reimbursement of a paid Time-Related Toll is possible in the case where the Payment of the Time-Related Toll was made for a Vehicle that is Exempt from the Time-Related Toll in accordance with Section 20a(1)(o) of the Act on Roads (Vehicle running on electric energy, hydrogen or hybrid propulsion with the value of CO₂ emissions up to 50 g/km), where the performance on the Notifier's part took place without a legal reason; this fact shall be demonstrated by the following:
- Confirmation of Payment;
 - documents demonstrating that the Vehicle is an Exempt Vehicle in accordance with Section 20a(1)(o) of the Act on Roads (e.g. Vehicle Registration).
- 15.5. Partial refund of the paid Time Fee is possible in the event that the Time-Related Toll Payment has been made in full for a Vehicle powered by natural gas or biomethane, which is entitled to a reduced amount of Time Fee (Eco price) according to Section 21(3) of the Road Act, and by this a performance without a legal reason in an amount higher than stipulated by the legal regulation has occurred on the part of the Notifier, this fact being proved by:
- a copy of the Confirmation of Payment,
 - documents proving that it is a Vehicle according to Section 21(3) of the Road Act (e.g. a large technical certificate).

In this case, an amount equal to the difference between the paid Time Fee in full and the reduced amount of the Time Fee (Eco price) that should have been paid, is returned to the Notifier.

- 15.6. Reimbursement of a paid Time-Related Toll is possible in the case of duplicate Payment of the Time-Related Toll, when a reduced amount (Eco price) was paid for a Vehicle that is not powered by natural gas or biomethane, and at the same time the Time-Related Toll was paid for the same Vehicle in full for the same period; this is possible only before the beginning of the Validity of the Time-Related Toll and this fact shall be demonstrated by the Confirmation of Payment.

After the beginning of the Time-Related Toll Validity, it is no longer possible to submit an application, except in cases where there is a complete overlap of the Time-Related Toll Validity for both paid Time Fees for the same Vehicle (example: an annual time fee has been paid for the Vehicle in full and a reduced amount with the same effective date from 1.2.2021).

- 15.7. A duplicate Payment of the Time-Related Toll for the same Vehicle with a completely or partially overlapping Electronic Vignette Validity is considered as a performance without a legal title on the Notifier's part. If the duplicate Time-Related Toll Payment took place in the form of payment of two annual, thirty-day or ten-day Time Fees, only the payment of the paid Time Fee with a later date of the validity of the Time-Related Toll Validity may be requested for a refund. If the duplicate Time-Related Payment took place in the form of an annual and a thirty-day or ten-day Time Fee, a refund of the paid Time Fee may be requested only for the paid thirty-day or ten-day Time Fee. The duplicate Payment of the Time-Related Toll shall be evidenced by:

a) the Receipt (confirmation of payment).

No request may be submitted after the start of the duplicate Payment of the Time-Related Toll, except in the case of a complete overlap of the two Time-Related Tolls or in the case of a partial overlap of the two Time-Related Tolls if the end of the Validity of the Time-Related Toll with the earlier start date of the Time-Related Toll has not yet occurred.

15.8. Refund of the paid time fee is possible in the case where the Time-Related Toll Payment was made for a Vehicle that is not subject to a Time Fee (vehicle over 3.5 tons, trailer, etc.), and this fact is evidenced by:

- a) a copy of the Confirmation of Payment,
- b) a copy of documents proving that it is not a time-subject vehicle (e.g. a copy of a large technical certificate).

15.9. Refund of the paid Time Fee is possible in the case of Payment of the Time Fee for a Vehicle, for which the data on the state, in which the Vehicle is registered, has been incorrectly stated. Refund of the Time Fee can be requested even after the beginning of the Time Fee Validity, and this fact is evidenced by:

- a) a copy of the Confirmation of Payment,
- b) a copy of the technical certificate of the Vehicle, for which the payment of the Time Fee was to be made correctly and the return of which is required, proving an error in the stated information on the state of registration of the Vehicle.

15.10. Reimbursement of the paid Time Fee is possible in the case of Payment of the Time Fee for a "non-existent Vehicle", i.e. a Vehicle, whose license plate, for which the Time Fee was paid, has been verified by inspection of the road vehicle register of the state, insurance company or other institution in accordance with the applicable legislation of the state, which was listed as the country of registration of the Vehicle, proving that the Vehicle with such a license plate is not registered in the given state. If the Time Fee for a "non-existent Vehicle" is paid, a refund of the Time Fee may be requested even after the beginning of the Time Fee Validity, and this fact shall be evidenced by:

- a) a copy of the Confirmation of Payment,
- b) in the case of a Vehicle with a license plate other than the Czech or Austrian one, it is necessary to provide an extract from the vehicle register of the state, insurance company or other institution in accordance with the applicable legislation of the state, which was listed as the country of registration of the Vehicle, with an official translation into Czech (except for the Slovak Republic), which proves the non-existence of the Vehicle, for which the Payment of the Time Fee has been made and the refund of which is requested.

The State Fund for Transport Infrastructure shall verify the existence or non-existence of the Vehicle within the Registry of Motor Vehicles of the Czech Republic and Austria. An extract

from the register of road vehicles of a state other than the Czech Republic and Austria, including an official translation into the Czech language (with the exception of the Slovak Republic) proving the existence or non-existence of the Vehicle shall be provided by the Applicant at his/her own expense.

- 15.11. The processing of an application for a refund of the Vignette Fee is subject to a handling fee of CZK 75, which will be deducted from the refund to be made, in accordance with Article V, Section 5.12.

For bulk applications for a refund of the Vignette Fee, a handling fee of CZK 75 will be deducted from each refunded Vignette Fee.

- 15.12. Refund of the paid Time Fee in cases where the Time-Related Toll Payment has taken place without a legal reason can be requested within three years from the date of the Time-Related Toll Payment.
- 15.13. A refund of a paid Time-Related Toll, or a proportional part thereof, may not be requested due to theft, total damage, ecological liquidation or permanent decommissioning of the Vehicle for which the Time-Related Toll was paid, or in the case of impossibility to use certain sections of Toll Roads due to their repairs or force majeure; the SFDI shall not be liable for any damage thus caused.
- 15.14. In disputable cases, SFDI will decide on the submitted application for a refund of the Vignette Fee.

XVI. Article – Processing of personal data

All information regarding the processing of personal data is available at [edalnice.cz](https://www.edalnice.cz).

XVII. Article – Final provisions

- 17.1. The SFDI has prepared the Conditions for the electronic vignette payment, which will come into effect on 11 February 2022. The latest applicable version of the Conditions for the electronic vignette payment is available at [edalnice.cz](https://www.edalnice.cz).