

Terms and Conditions of the Payment of the Time-Related Toll **(electronic vignette)**

I. Article – Basic provisions

- 1.1. The State Fund for Transport Infrastructure (the SFDI) with its seat at Sokolovská 1955/278, Praha 9, 190 00, Czech Republic, is established by Act No 104/2000, on the State Fund for Transport Infrastructure, as amended.
- 1.2. In accordance with Section 21a(1) of Act No 13/1997, on roads, as in effect from 1 January 2021, the State Fund for Transport Infrastructure is obliged to ensure the collection of the Time-Related Toll; this statutory provision also entitles it to entrust the collection of the Time-Related Toll to a third party.
- 1.3. The list of Toll Roads, the use of which is subject the Payment of a Time-Related Toll in accordance with Section 20(1) of Act No 13/1997, on roads, as in effect from 1 January 2021, is set out in the Decree of the Ministry of Transport No 306/2015, on the use of roads subject to a Time-Related Toll, as amended.

II. Article – Definition of basic terms

The following terms used in the Terms and Conditions of the Payment of the Time-Related Toll have the following meanings therein and are written in capital letters:

“Authorization Code” means the group of numbers and letters listed on the Confirmation of Payment. It is possible in the E-shop to change the Vehicle’s Licence plate number in the Vehicle Registration once and to change the beginning of the Time-Related Toll Validity once, before the beginning of the Time-Related Toll Validity.

“Authorized Conversion” means the complete conversion of a document from paper to digital form, or the complete conversion of a digital document into paper form. A document created by performing a conversion has the same legal effects as the document whose conversion created the output in accordance with Act No 300/2008, on electronic transactions and Authorized Conversion of documents, as amended.

“Call Centre” means a service providing support via email: info@edalnice.cz, Data box ID: ws5mh9w, electronic filing systems: epodatelna@edalnice.cz and telephone: +420 222 266 757, 24 hours a day.

“Type of Time-Related Toll” means the distinction of the Time-Related Toll in accordance with Sections 21(2) and (3) of the Act on Roads, i.e. a distinction according to the time period for which the Time-Related Toll may be paid and the type of vehicle for which the Time-Related Toll is paid and the amount of which is determined by the Act on Roads implementing legislation.

“Eco Price” means the amount of the Time-Related Toll, if it concerns a Vehicle powered by natural gas or biomethane in accordance with Section 21(3) of the Act on Roads, the amount of which is determined by the Act on Roads implementing legislation.

“Electronic Vignette” means a paid Time-Related Toll for a Vehicle, the Licence plate number of which has the Payment recorded in the Vehicle Register for the period of use of the Toll Road by this Vehicle in accordance with Section 21 of the Act on Roads.

“Electronic Signature” means a recognised electronic signature with a guaranteed electronic signature based on a qualified certificate for electronic signature or a qualified electronic signature in accordance with Act No 297/2016, on trust services for electronic transactions, as amended.

“Email” means an email address.

“E-shop” means a remote access tool for the Payment of a Time-Related Toll by non-cash transfer from an account maintained by a payment service provider to the relevant SFDI account in accordance with Section 21a(3) of the Act on Roads and the Act on Roads implementing legislation, via remote access at www.edalnice.cz.

“Vehicle Register” means the Vehicle Registration information system in the system of time-related tolls in accordance with Section 21c of the Act on Roads. The Vehicle Register in the Time-Related Toll system is an information system of the public administration, managed by the SFDI.

“Owner” means the person entered in the Register of Vehicles who owns the Vehicle.

“Notification” means the possibility to set a notification about the approaching end of the Time-Related Toll’s Validity.

“Point of Sale” means a place where a Time-Related Toll can be paid in relation to all types of time-related tolls. Points of Sale are listed in the List of Points of Sale.

“Exemption” means a road motor vehicle fulfilling the conditions for Exemption from the Payment of a Time-Related Toll for the use of a Toll Road in accordance with Section 20a of the Act on Roads.

“Notifier” means a natural or legal person requesting a change of a Licence plate number in the Vehicle Register or a refund of the paid Time-Related Toll, submitting a Notification of an Exemption or Notification of the lapse of the grounds for an Exemption or exercising their rights regarding the processing of personal data.

“Validity of the Time-Related Toll” means the time period for which the Payment of the Time-Related Toll was made in accordance with Section 21(2) of the Act on Roads.

“Confirmation of Payment” means the SFDI’s confirmation of the Payment of the Time-Related Toll from the Vehicle Register, containing the requisites in accordance with Section 21a(4) of the Act on Roads and its implementing legislation.

“Operator” means a person registered in the Register of Vehicles who does not have to own the Vehicle, but with the consent of the Vehicle Owner actually uses and operates the Vehicle, pays the costs of its operation, etc.

“Self-Service Kiosk” means a Point of Sale enabling the Payment of a Time-Related Toll by non-cash transfer via a self-service vending machine in accordance with Section 21a(3) of the Act on Roads and its implementing legislation. The list of these Points of Sale is available by remote access at www.edalnice.cz.

“List of Points of Sale” means a list of all Points of Sale available by remote access at www.edalnice.cz.

“SFDI” means the State Fund for Transport Infrastructure with its seat at Sokolovská 1955/278, 190 00 Praha 9, Data box ID: e5qaih, electronic filing office: podatelna@sfdi.cz.

“Licence plate number” means the Licence plate number assigned to a Vehicle.

“Payment of the Time-Related Toll” means the Payment of any Type of Time-Related Toll in relation to exactly one (1) Licence plate number by means of cash or non-cash payment system at the E-shop, Point of Sale or Self-Service Kiosk.

“Officially Certified Signature” means a signature whose authenticity in the document is verified by an administrative authority or a person authorised to do so.

“User” means a natural or legal person paying a Time-Related Toll.

“Vehicle” means a road motor vehicle in accordance with Section 21(1) of the Act on Roads, with at least four wheels, the maximum permissible weight of which is not more than 3.5 tonnes and which has paid a Time-Related Toll or is exempt from its Payment for the period of use of the Toll Road.

“Act on Roads” means Act No 13/1997, on roads, as amended, as in effect from 1 January 2021.

“Toll Road” mean toll sections of motorways marked with a traffic sign indicating that it is a Toll Road, the use of which by a specified type of motor vehicle is subject to a Time-Related Toll in accordance with Section 20(1) of the Act on Roads.

III. Article – Obligation to pay a Time-Related Toll

3.1. Toll Roads may be used by a Vehicle only after the payment of a Time-Related Toll, which must be paid before entering the Toll Road. The total weight of the vehicle stated in its Vehicle Registration document is decisive for determining the weight category of the vehicle. When attaching a trailer or semi-trailer to the Vehicle, their weight is not added together.

IV. Article – Amount and validity of a Time-Related Toll

4.1. The amount of the Time-Related Toll is determined by an implementing legal regulation.

4.2. The Time-Related Toll may be paid for 1 year, 30 days or 10 days. The beginning of the period for which the Time-Related Toll is paid may not precede the moment of the Payment of the Time-Related Toll and it must be no later than 3 months after the Payment of the Time-Related Toll.

- 4.3. The Validity of the Time-Related Toll is calculated from the selected day of the beginning of the Validity of the Time-Related Toll from 00 hours 00 minutes 00 seconds.
- 4.4. If the beginning date of the Validity of the Time-Related Toll is the same as the day the Payment of the Time-Related Toll is made, the Validity of the Time-Related Toll begins at the moment the Payment of the Time-Related Toll is recorded in the Vehicle Register.
- 4.5. The End of the Validity of the Time-Related Toll always occurs on the last day of its validity at 23 hours 59 minutes 59 seconds (example: the Time-Related Toll for 1 year paid on 1 May 2021 is valid until 30 April 2022, 23 hours 59 minutes 59 seconds; the Time-Related Toll for 30 days paid on 1 April 2021 is valid until 30 April 2021, 23 hours 59 minutes 59 seconds; the Time-Related Toll for 10 days paid on 1 April 2021 is valid until 10 April 2021, 23 hours 59 minutes 59 seconds).
- 4.6. In the case of Payment of the Time-Related Toll by bank transfer, the beginning of the Validity of the Time-Related Toll may not be set earlier than 5 calendar days from the date of the Payment of the Time-Related Toll.

V. Article – Payment of a Time-Related Toll

- 5.1. The Time-Related Toll may be paid as follows:
 - a) at the Point of Sale by cash or non-cash payment; it is possible to pay for a maximum of 5 time-related tolls at once;
 - b) via the E-shop by a cashless transaction;
 - c) through a Self-Service Kiosk by a cashless transaction, where it is possible to make only one Payment of a Time-Related Toll at a time.
- 5.2. Based on the Payment of the Time-Related Toll, the following data will be recorded in the Vehicle Register in accordance with Section 21a(4) of the Act on Roads:
 - a) Licence plate number;
 - b) information on the State in which the Vehicle is registered;
 - c) the beginning and end of the period for which the Time-Related Toll is paid;
 - d) an indication of whether the Vehicle is powered by natural gas or biomethane;
 - e) date and time of Payment of the Time-Related Toll;
 - f) Email or telephone number, if provided (contact details).
- 5.3. The User is responsible for the accuracy of the provided data. Changes of data in the Vehicle Register is regulated by Article IX – Possibilities of changing data in the Vehicle Register.
- 5.4. Based on the Payment of the Time-Related Toll and the subsequent entry in the Vehicle Register, the User will receive a Confirmation of Payment containing the following details specified in the implementing regulation:
 - a) Licence plate number;
 - b) information on the State in which the Vehicle is registered;
 - c) information on the period for which the Time-Related Toll was paid;
 - d) information on the beginning and end of the period for which the Time-Related Toll was paid;
 - e) date and time of Payment;
 - f) an indication of whether the Vehicle is powered by natural gas or biomethane;
 - g) Authorization code;

- h) information on personal data protection;
- i) commercial transaction identification number;
- j) distributor identification data.

- 5.5. Confirmation of Payment must be kept for any change in the Vehicle Register or refund of the paid Time-Related Toll.
- 5.6. In the case of bulk Payment of Time-Related Tolls via the E-shop, the User has the option of uploading a set of Licence plate numbers for which the Payment is made; one set may contain a maximum of 200 Licence plate numbers. Payment of the Time-Related Toll may be made by a cashless transaction for all the Vehicles at once. The User will receive a file containing a Confirmation of Payment for each Vehicle separately, which will be sent to the User's specified contact.
- 5.7. MasterCard and VISA payment cards are used for cashless payment via the E-shop. This payment method is free. The 3-D Secure security protocol supported by card providers is used to verify the cardholder at their issuing bank directly during the transaction. All data on payments are transmitted in a secure manner; SFDI and CENDIS, s.p. do not have access to these data and do not store them in any way or form.

VI. Article – Method of delivering the Confirmation of Payment

- 6.1. Confirmation of Payment will be sent digitally to the email of the User who has made the Payment of the Time-Related Toll by a cashless transaction via the E-shop, if the User has specified their email address.
- 6.2. Confirmation of Payment will be handed over in paper form to a User who has made the Payment of the Time-Related Toll by a cashless transaction via the Self-Service Kiosk, or it will be sent electronically to the User's email, if they have provided it.
- 6.3. The Confirmation of Payment will be handed over in paper form to a User who has made the Payment of the Time-Related Toll in cash or by a cashless transaction at a Point of Sale.

VII. Article – Issuance of a replacement Confirmation of Payment

- 7.1. Through the E-shop, the User has the option, after entering the Authorization Code, which is listed on the Confirmation of Payment, to enter the email to which a replacement Confirmation of Payment or Notification can be sent. A replacement Confirmation of Payment may not be issued through a Point of Sale, a Self-Service Kiosk or other persons authorised to collect the Time-Related Toll.
- 7.2. Through the Call Centre, the User has the option, after stating the State of registration and the Licence plate number of the Vehicle, to request a replacement Confirmation of Payment by email, if it was entered during the Payment of the Time-Related Toll, or if it was additionally entered via the E-shop after entering the Authorization Code.

VIII. Article – Validation of the Payment of the Time-Related Toll

- 8.1. Through the E-shop or Call Centre, the User has the opportunity to verify whether a Vehicle has a paid Time-Related Toll, including the Validity of the Time-Related Toll or whether the Vehicle is exempt from the toll, based on the State of registration and Licence plate number of the Vehicle.

IX. Article – Possibility to change data in the Vehicle Register

- 9.1. The Payment of the Time-Related Toll is linked to the Vehicle to whose Licence plate number the Payment recorded in the Vehicle Register was made.
- 9.2. It is no longer possible to change the Type of the Time-Related Toll after the Payment of the Time-Related Toll.
- 9.3. Before the beginning of the Validity of the Time-Related Toll, it is possible to make a change in the Vehicle Register, changing the Licence plate number of the Vehicle for which the Payment of the Time-Related Toll has been made via the E-shop once after entering the Authorization Code, which is stated on the Confirmation of Payment.
- 9.4. Before the beginning of the Electronic Vignette Validity, the beginning date in the Vehicle Register on the E-shop may be changed once in the period from the day of the Electronic Vignette Payment to the day selected as the beginning of the Electronic Vignette Validity after entering the Authorization Code stated on the Receipt. The newly selected beginning of the Electronic Vignette Validity may not precede the day on which the beginning is changed, and the newly selected beginning of the Electronic Vignette Validity may not exceed the statutory period of 3 months from the Electronic Vignette Payment.
- 9.5. Through the E-shop, after entering the Authorization Code, which is listed on the Confirmation of Payment, the contact details provided by the User for the purpose of sending the Notification can be changed in the Vehicle Register once every 24 hours.
- 9.6. At a Point of Sale, the Licence plate number of the Vehicle or the beginning of the Validity of the Time-Related Period may be changed in the Vehicle Register only within 15 minutes of the Payment of the Time-Related Toll, and it must be done at the same Point of Sale where the Payment was made, after entering the Authorization Code, which is listed on the Confirmation of Payment.
- 9.7. In the event of a change in the Vehicle Register data, the User will receive a modified Receipt.
- 9.8. During the Validity of the Time-Related Toll, it is possible to change the Licence plate number of the Vehicle in the Vehicle Register only in the cases defined in Article XII – Change of the Licence plate number.
- 9.9. It is not possible to change the data in the Vehicle Register via a Self-Service Kiosk.
- 9.10. The Time-Related Toll is not transferable to another Vehicle after the beginning of its validity. In the event of a change of the Vehicle Owner, the Time-Related Toll remains valid for the Vehicle for whose Licence plate number the Payment of the Time-Related Toll was recorded in the Vehicle Register. The Original Vehicle Owner may not transfer the paid Time-Related Toll to another Vehicle, unless otherwise specified below.

- 9.11. In the event of the theft of the Vehicle, the Time-Related Toll is not transferable to another Vehicle and the SFDI does not bear any responsibility for any property damage.
- 9.12. In the event of total damage / ecological disposal / permanent decommissioning of the Vehicle, the paid Time-Related Toll may not be transferred to another Vehicle.

X. Article – Call Centre

- 10.1. The Call Centre provides the following support to Users:
- Processing of Notification of an Exemption;
 - Processing of Notification of the lapse of the grounds for an Exemption;
 - Elaboration of notices on change of Vehicle Licence plate number;
 - Processing of requests for a refund of a paid Time-Related Toll;
 - Provision of information about Time-Related Tolls;
 - Validation of the Time-Related Toll;
 - Verification of the Payment of the Time-Related Toll;
 - Issuance of a replacement Confirmation of Payment;
 - Provision of information about the processing of personal data;
 - Processing of requests for the exercise of data subject rights.

XI. Article – Submission particulars

- 11.1. A submission may be made for:
- Notification of a change of Licence plate number;
 - Notification of an Exemption;
 - Notification of the lapse of the reason for Exemption;
 - Request for a refund of a paid Time-Related Toll.
- 11.2. The submission must be sent to the SFDI in digital or paper form as follows:
- To the data box with ID: ws5mh9w;
 - By email to: epodatelna@edalnice.cz;
 - Via a postal service provider to the SFDI's address with its seat at Sokolovská 1955/278, 190 00 Praha 9, Czech Republic;
 - By personal submission at the SFDI's filing office with its seat at Sokolovská 1955/278, 190 00 Praha 9, Czech Republic.
- 11.3. In the case of submission in digital form, the Notifier must choose one of the following verification options:
- Electronic signature;
 - Data box ID;
 - Authorized Conversion of an Officially Verified Signature.

- 11.4. It is also possible to use the Authorized Conversion of a document for submission in digital or paper form.
- 11.5. In the case of submission in paper form, this must include the Officially Verified Signature of the Owner or User of the Vehicle. If the User is represented on the basis of a power of attorney, then the power of attorney granted by them for this action must be provided with their Officially Verified Signature.
- 11.6. A submission containing all the required particulars will be recorded in the Vehicle Register on the date of its submission and the Notifier will be informed of such entry. In the case of submission via the data box, the date and time of receipt in the SFDI data box shall be considered the date of submission. In the case of submission by email, this is the date and time of receipt in the electronic filing office. In the case of submission in paper form, this is the date of delivery to the SFDI filing office.
- 11.7. If the submission does not contain all the required details, it is not considered to be submitted and the SFDI will immediately notify the Notifier, including the reason, and the Notifier will be invited to supplement the submission.

XII. Article – Change of the Licence plate number

- 12.1. A change of the Licence plate number in the Vehicle Register may be made after the beginning of the Validity of the Time-Related Toll only due to the change of the Licence plate number for which the Time-Related Toll has been paid.
- 12.2. The change of the Licence plate number is made via the form available in the E-shop (Notification of a change of licence plate number).
- 12.3. The Notifier who requests a change of the Vehicle's Licence plate number is obliged to demonstrate this fact with the following:
- A copy of the Vehicle's registration document in which the original and new Licence plate number are stated;
 - A copy of the Vehicle's registration document with the original Licence plate number and VIN together with a copy of the registration document of the Vehicle in question that states the new Licence plate number and the identical VIN, which proves that it is the same Vehicle;
 - A copy of the Vehicle's registration document with the new Licence plate number and at the same time a copy of another document stating the original Licence plate number (for example a green card), both of which must contain the same VIN.

XIII. Article – Notification of an Exemption

- 13.1. Vehicles specified in Section 20a(1) of the Act on Roads are exempt from tolls when using Toll Roads.
- 13.2. Notification of an Exemption is sent via the form available in the E-shop (Notification of an Exemption).
- 13.3. In order to exercise this right, the Notifier must submit a Notification of an Exemption with regard to the following Vehicles:

- (a) vehicles fitted with a special warning light in accordance with a special legal regulation, if it is a vehicle of
 - 1. the Czech Prison Service;
 - 2. a provider of emergency medical services, transport of patients in urgent care and medical transport services;
 - 3. a component of the integrated rescue system other than those mentioned in points 1 and 2;
- (b) vehicles of the Ministry of the Interior used by the Police of the Czech Republic and provided with the inscription "POLICIE" or vehicles of the armed security forces of another State on the basis of reciprocity;¹
- (c) vehicles of the Armed Forces of the Czech Republic, including vehicles used by the Military Police and bearing the inscription "VOJENSKÁ POLICIE" and vehicles of the Armed Forces of another State on the basis of reciprocity;²
- (d) vehicles of customs authorities bearing the inscription "CELNÍ SPRÁVA";
- (e) vehicles of the Fire Rescue Service and volunteer fire brigades bearing the inscription "HASIČI";
- (f) vehicles of the municipal or city police bearing the inscription "OBECNÍ POLICIE" or "MĚSTSKÁ POLICIE";
- (g) vehicles of the Czech Prison Service with a special colour design and marking in accordance with a special legal regulation;
- (j) vehicles of the General Inspection of Security Forces and Security Information Service;
- (k) vehicles operated by a shelter for persons with disabilities, if they are used for the transport of persons with disabilities;
- (m) vehicles of the Administration of State Material Reserves included in State material reserves in accordance with a special legal regulation;
- (n) vehicles of the administrator of the Toll Road;
- (o) vehicles running on electricity, hydrogen or hybrid propulsion (CO₂ emissions up to 50 g/km), unless the vehicle is assigned a special Licence plate number.

13.4. Pursuant to Section 20a(1) of the Act on Roads, certain vehicles are exempt from the Time-Related Toll on the Toll Roads, for which the Exemption applies without the need to submit a Notification of an Exemption; these are in particular the following:

- a) vehicles transporting a person with a severe disability who holds an identification card of a person with a severe health disability (ZTP) or of a person with a severe disability and a guide (ZTP/P), if the Vehicle Operator is the affected or close person;
- b) vehicles transporting dependent children who are being treated for cancer or hemoblastosis;
- c) vehicles carrying out rescue and liquidation work or protecting the population;
- d) vehicles running on electricity, hydrogen or hybrid propulsion (CO₂ emissions up to 50 g/km), unless the vehicle is assigned a special Licence plate number.
- e) vehicles equipped with a special registration plate for vintage vehicles to which a vintage vehicle licence has been issued.

¹ The Notification and record of the exemption of the Vehicle from the Time-Related Toll are carried out in the case of a vehicle exempt from the toll in accordance with Section 20a(1)(b) of the Act on Roads, if it is a vehicle of the armed security forces of another State.

² The Notification and record of the exemption of the vehicle from the Time-Related Toll are not carried out in the case of a vehicle exempt from the toll in accordance with Section 20a(1)(c), if it is assigned a military registration plate.

13.5. Based on the Notification of an Exemption, the following data are entered into the Vehicle Register in accordance with Section 21b(1) and (2) of the Act on Roads:

- a) vehicle's Licence plate number;
- b) information on the State in which the vehicle is registered;
- c) definition of the reason for Exemption;
- d) data on the Vehicle Operator, which are their:
 1. name(s) and surname, business name or title;
 2. date of birth or, in the case of a legal person or a natural person engaged in business, identification number;
 3. place of residence or registered office of the Vehicle Operator, if the Vehicle is not registered in the Czech Republic;
- e) Officially verified signature of the Vehicle Operator.

13.6. A User of an electric, hydrogen or hybrid vehicle (CO₂ emission value up to 50 g/km) registered abroad must always submit a Notification of an Exemption, which must include a copy of the registration certificate, registration document or certificate of conformity proving the fulfilment of the reason for Exemption.

XIV. Article – Notification of the lapse of the grounds for an Exemption

14.1. If the reasons for Exemption of the Vehicle cease to exist, the Notifier is obliged to notify the SFDI of this fact within 10 working days at the latest, which will subsequently record this fact in the Vehicle Register.

14.2. Notification of the lapse of the grounds for an Exemption is sent via the form available in the E-shop (Notification of the lapse of the grounds for an Exemption).

14.3. Notification of the lapse of the grounds for an Exemption must include the following:

- a) vehicle's Licence plate number;
- b) information on the State in which the vehicle is registered;
- c) if the vehicle is subject to more than one Exemption, a specific reason must be given, otherwise all exemptions from the toll will be revoked,
- d) data on the Vehicle Operator, which are their:
 1. name(s) and surname, business name or title;
 2. date of birth or, in the case of a legal person or a natural person engaged in business, identification number;
 3. place of residence or registered office of the Vehicle Operator, if the vehicle is not registered in the Czech Republic;
- e) Officially verified signature of the Vehicle Operator.

XV. Article – Request for a refund of a paid Time-Related Toll

15.1. Refund of a paid Time-Related Toll is carried out using the form available in the E-shop (An application for the refund of the motorway vignette fee).

15.2. Reimbursement of a paid Time-Related Toll is possible in the case where the Payment of the Time-Related Toll was made for a Vehicle that is exempt from the Time-Related Toll in

accordance with Section 20a(1)(o) of the Act on Roads (Vehicle running on electric energy, hydrogen or hybrid propulsion with the value of CO₂ emissions up to 50 g/km), where the performance on the Notifier's part took place without a legal reason; this fact shall be demonstrated by the following:

- a) Confirmation of Payment;
- b) documents demonstrating that the vehicle is an Exempt Vehicle in accordance with Section 20a(1)(o) of the Act on Roads (e.g. Vehicle Registration).

15.3. Reimbursement of a paid Time-Related Toll is possible in a case where the Payment of the Time-Related Toll in full has been made for a Vehicle powered by natural gas or biomethane, which is entitled to a reduced amount of the Time-Related Toll (Eco Price) in accordance with Section 21(3) of the Act on Roads, where the performance on the Notifier's part took place without a legal reason. In this case, an amount equal to the difference between the Time-Related Toll in full and the reduced amount of the Time-Related Toll (Eco Price) is returned to the Notifier; this fact shall be demonstrated by the following:

- a) Confirmation of Payment;
- b) documents demonstrating that the Vehicle is a partially Exempt Vehicle in accordance with Section 21(3) of the Act on Roads (e.g. Vehicle Registration).

15.4. Reimbursement of a paid Time-Related Toll is possible in the case of duplicate Payment of the Time-Related Toll, when a reduced amount (Eco price) was paid for a Vehicle that is not powered by natural gas or biomethane, and at the same time the Time-Related Toll was paid in full for the same period; this is possible only before the beginning of the Validity of the Time-Related Toll and this fact shall be demonstrated by the following:

- a) Confirmation of Payment;
- b) A copy of the Vehicle's registration document.

It is no longer possible to submit the request after the beginning of the Validity of the Time-Related Toll.

15.5. A duplicate Electronic Vignette Payment for the same Vehicle with overlapping Electronic Vignette Validity is considered as a performance without a legal title on the Notifier's part. If the duplicate Electronic Vignette Payment applies to two one-year vignettes, it is only possible to request a refund of the vignette that was paid later. If the duplicate Electronic Vignette Payment applies to a one-year vignette and a thirty-day or ten-day vignette, it is only possible to request a refund of the thirty-day or ten-day vignette. The duplicate Electronic Vignette Payment shall be evidenced by:

- a) the Receipt (confirmation of payment).

15.6. The processing of a request for a refund of a paid Time-Related Toll is subject to a handling fee of CZK 75.

15.7. A refund of a paid Time-Related Toll in cases where the performance took place without a legal reason may be requested no later than 3 calendar years from the date of the Payment of the Time-Related Toll.

15.8. A refund of a paid Time-Related Toll, or a proportional part thereof, may not be requested due to theft, total damage, ecological liquidation or permanent decommissioning of the Vehicle for which the Time-Related Toll was paid, or in the case of impossibility to use certain sections

of Toll Roads due to their repairs or force majeure; the SFDI shall not be liable for any damage thus caused.

XVI. Article – Processing of personal data

16.1. The controller of personal data is the SFDI with its seat at Sokolovská 1955/278, 190 00, Praha 9, Czech Republic; company ID No: 70856508; email: podatelna@sfdi.cz, epodatelna@edalnice.cz, phone: +420 266 097 110, data box ID: e5qaihb, data box ID EDAZ: ws5mh9w.

The SFDI's Data Protection Officer is Ing. Jakub Voneš, email: poverenec@sfdi.cz.

As a personal data controller, the SFDI determines what personal data is processed and for what purposes, and it is responsible for complying with all personal data protection requirements.

16.2. The following companies are the processors of personal data:

CENDIS, s.p. with its registered office at Ludvíka Svobody 1222/12, 110 00, Praha 1, Czech Republic; company ID No: 00311391, email: info@cendis.cz, phone: +420 225 131 367, data box ID: txsvfsh

Česká pošta, s.p. with its seat at Politických vězňů 909/4, 225 99, Praha 1, Czech Republic, company ID No: 47114983, email: info@cpost.cz, phone: +420 954 301 111, data box ID: kr7cdry

ČEPRO, a.s. with its registered office at Dělnická 213/12, 170 00 Praha 7, Czech Republic, company ID No: 60193531, email: ceproas@ceproas.cz, data box ID: hk3cdqj

Police of the Czech Republic with its seat at Strojnická 27, 170 89 Praha 7, Czech Republic, email: epodatelna.policie@pcr.cz, phone: +420 974 811 111, data box ID: rkiai5y

Customs Administration of the Czech Republic with its seat at Budějovická 7, 140 00 Praha 4, Czech Republic, email: podatelna@cs.mfcr.cz, phone: +420 261 331 111, data box ID: 7puaa4c

16.3. Purposes of processing and the scope of processed personal data

Personal data is processed only to the necessary extent and the SFDI guarantees the security of this data. The SFDI, in cooperation with the processor of personal data, set up the processes within the Vehicle Register so as to eliminate the risk of unauthorised or accidental disclosure of personal data, their destruction or loss, unauthorised transfer, unauthorised processing or other misuse.

The SFDI and the processors process personal data manually and automatically. No automated decision-making or profiling takes place during automated processing. All personal data are processed by SFDI employees or employees of processors, who are bound by confidentiality and binding internal regulations or the contractual relationship between the SFDI and the processor with regard to the protection of personal data.

a) Recording of Vehicles in the Vehicle Register.

For this purpose, the following personal data may be processed by the SFDI or the processor: Licence plate number; information on the State in which the Vehicle is registered; the beginning and end of the period for which the Time-Related Toll is paid; information on whether the Vehicle is powered by natural gas and biomethane; date and time of Payment of the Time-Related Toll; and email or telephone number, if provided. The SFDI obtains this

personal data from the User. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads. In the event that the above personal data is not provided, the Payment of the Time-Related Toll for the Vehicle cannot be recorded in the Vehicle Register.

- b) Recording and processing of data due to a change in the Vehicle's Licence plate number.
For this purpose, the following personal data may be processed by the SFDI or the processor: Licence plate number (original and new); information on the State in which the Vehicle is registered; personal data on the Notifier: name, surname, date of birth, place of residence; Officially Verified Signature or its equivalent (data box ID, Electronic Signature or Authorized Conversion of an Officially Verified Signature). Alternatively, other personal data of the Owner or Operator, which are contained in the Vehicle Registration document or in another document demonstrating the change of the Licence plate number. The SFDI obtains this personal data directly from the Notifier or from a third party who has requested a change of the Licence plate number, through the Notice of Change of Licence plate number. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads. In the event that the above personal data is not provided, it is not possible to record a change of the Vehicle's Licence plate number in the Vehicle Register.
- c) Recording of Vehicle's Exemption from the Time-Related Toll in the Vehicle Register.
This purpose may relate to recording the Exemption of a Vehicle from the toll or recording the lapse of reasons for the Exemption and exclusion of such a Vehicle from the Vehicle Register, or checking the above facts as part of the Vehicle Exemption by consulting the Register of Road Vehicles and Basic Registers. In the course of these activities, the following personal data may be processed by the SFDI or the processor: Licence plate number; information on the State in which the vehicle is registered; personal data on the Notifier: name, surname, date of birth and personal data on the Owner or Operator of the vehicle: name, surname, date of birth, address of residence; Officially Verified Signature or its equivalent (data box ID, Electronic Signature or Authorized Conversion of Officially Verified Signature), and definition of the reason for Vehicle Exemption; or power of attorney granted by the Vehicle Owner or Operator with Officially Verified Signature or its equivalent (data box ID, Electronic Signature or Authorized Conversion of an Officially Verified Signature), if the Owner or Operator of the vehicle is represented by a power of attorney, and a copy of the Vehicle Registration document, road Vehicle Registration certificate or certificate of conformity proving the fulfilment of the reason for Exemption from the toll. The SFDI obtains these personal data from Notifiers, Owners or Vehicle Operators. To check these facts, the SFDI may consult the Register of Road Vehicles and Basic Registers. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads. In the event that the above personal data are not provided, it is not possible to record the Exemption of the Vehicle in the Vehicle Register or to record the lapse of the reasons for the Exemption of the Vehicle in the Vehicle Register.
- d) Registration of statements from the Czech National Bank (Confirmation of Payment).
For this purpose, the following personal data may be processed by the SFDI or the processor: the sender's account number and the name (name, surname) of the User. These personal data are obtained through statements from the Czech National Bank. This processing is done

- on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads.
- e) Refund of a Time-Related Toll paid for an Exempt Vehicle. For this purpose, the following personal data may be processed by the SFDI or the processor: Licence plate number; information on the State in which the vehicle is registered; personal data on the Notifier: name, surname, date of birth, place of residence; Officially Verified Signature or its equivalent (data box ID, Electronic Signature or Authorized Conversion of an Officially Verified Signature). The SFDI obtains these personal data directly from the Notifier. This processing is carried out on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, in connection with the regulation in Act No 89/2012, the Civil Code. In the event that the above personal data are not provided, it is not possible to assess and, if necessary, refund the Time-Related Toll paid for an Exempt Vehicle.
 - f) Electronic toll system Vehicle Register
For this purpose, the following personal data may be processed by the SFDI or the processor: Licence plate number and information on the State in which the vehicle is registered. The SFDI obtains these personal data from the operator of the electronic toll system. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads.
 - g) Enabling the control of the Payment of the Time-Related Toll via a camera system located at the control gates or at mobile control stations.
For this purpose, the following personal data may be processed by the SFDI or the processor: photograph of the Vehicle (the photograph may contain personal data of the driver or co-driver), Licence plate number and additional data: place and time. These personal data are obtained through cameras located at control gates or mobile control stations. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads.
 - h) Monitoring and control of the Licence plate number recognition algorithm.
For this purpose, the following personal data may be processed by the SFDI or the processor: photograph of the Vehicle (the photograph may contain personal data of the driver or co-driver) and Licence plate number. These personal data are obtained through cameras located at control gates or mobile control stations. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with the Act on Roads.
 - i) Monitoring and control of self-service kiosks via a slit camera.
For this purpose, the following personal data may be processed by the SFDI or the processor: camera recording (the camera recording contains personal data of the Self-Service Kiosk User). These personal data are obtained through cameras located on self-service kiosks. This processing is performed on the basis of the legitimate interest of the administrator or a third party in order to avoid damage to or theft of the administrator's or third party's property.
 - j) Registration and storage of records, notifications, notices, requests or other submissions in connection with the Vehicle Register and keeping of a register of names.
For this purpose, the following personal data may be processed by the SFDI or the processor: name, surname, date of birth, place of residence, Officially Verified Signature or its equivalent (data box ID, Electronic Signature or Authorized Conversion of an Officially Verified Signature), and also the personal data contained in the record / request / notification / notice

/ other submission): Licence plate number and information on the State in which the vehicle is registered. For Notice of Change of the Licence plate number, personal data contained in the Vehicle Registration or in another document demonstrating the change of the Licence plate number may also be processed. The SFDI obtains these personal data from the Notifier (person who submitted the request / notification / notice / other submission). This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with Act No 499/2004, on archiving and the file service. If the above personal data are not provided, the submission of a request / notification / notice / other submission cannot be processed. For this purpose, the following contact personal data may be processed by the SFDI or the processor: email and phone number. The SFDI obtains these personal data from the Notifier (person who submitted the request / notice / other submission). These data are optional and their non-provision does not affect the submission of the request / notification / notice / other submission. This processing is done on the basis of the legitimate interest of the administrator or a third party in order to facilitate communication.

k) Handling enquiries regarding the Vehicle Register.

For this purpose, the following personal data may be processed by the SFDI or the processor: name, surname, date of birth, place of residence, signature, data box ID, recognised electronic signature, email or telephone number. The SFDI obtains this personal data from the enquirer. This processing is done on the basis of the necessity for the fulfilment of a task in the public interest or in the exercise of official authority, which is delegated to the administrator in accordance with Act No 499/2004, on archiving and the file service. If the above personal data are not provided, the enquiry cannot be processed.

l) Management of User accounts for employees of the administrator and processors and their authorisation in the Vehicle Register.

For this purpose, the following personal data may be processed by the SFDI or the processor: name, surname, identification number, job position, business ID, email or telephone number. The SFDI obtains this personal data for its employees from its own records and for the employees of processors from their employers. This processing is performed on the basis of the legitimate interest of the administrator or a third party in order to avoid damage to or theft of the administrator's or third party's property.

16.4. Transfer of personal data and their recipients

Personal data may be transferred to State administration authorities to which the SFDI is obliged to transfer personal data in accordance with legal regulations, in particular the Act on Roads. Personal data will be disclosed to CENDIS, s.p., which created and operates the Vehicle Register and at the same time provides the Call Centre service, but is not entitled to transfer personal data to third parties, use them for its own purposes or include them in services provided to third parties. In the case of enabling the control of the Payment of the Time-Related Toll, personal data are disclosed or transferred to the Police of the Czech Republic and the Customs Administration of the Czech Republic.

Personal data are not transferred by the SFDI to third countries or provided to international organisations.

16.5. Period of processing and storage of personal data

Personal data are processed by the SFDI only for the time strictly necessary for the processing; the periods for individual purposes are as follows:

- a) Recording of Vehicles in the Vehicle Register – data are stored for the period of Validity of the Time-Related Toll and subsequently for a further period of 2 years from the time when the end of the period for which the Time-Related Toll was paid occurred.
- b) Recording and processing of data due to a change of the Vehicle's Licence plate number in the Vehicle Register – data are stored for the period of Validity of the Time-Related Toll and subsequently for a further period of 2 years from the time when the end of the period for which the Time-Related Toll was paid occurred.
- c) Recording of the Exemption in the Vehicle Register – data are stored in the Vehicle Register for the duration of the reasons for the Exemption of the Vehicle and subsequently for a further period of 2 years from the time when the reasons for the Exemption expired.
- d) Recording of statements from the Czech National Bank (confirmation of payments) – data are stored in the File Register for at least 5 years (Act No 563/1991, on accounting) and their storage and archiving is governed by the valid SFDI File Rules.
- e) Recording of refunds of a Time-Related Toll paid for a vehicle exempt from the Time-Related Toll – data are stored in the File Records and their storage and archiving is governed by the valid SFDI File Rules; the minimum period is 3 years.
- f) Recording of Vehicles registered in the electronic toll system – data are stored in the Vehicle Register for the period of validity of the registered Vehicle in the electronic toll system.
- g) Enabling the control of the Payment of the Time-Related Toll by means of a camera system located at the control gates or at mobile control stations – data are stored in the Vehicle Register, including the control gate, for 24 hours.
- h) Monitoring and control of the Licence plate number recognition algorithm – data are stored in the Vehicle Register, including the control gate, for 24 hours.
- i) Monitoring and control of self-service kiosks via a slit camera – data are stored in the Self-Service Kiosk for 5 days.
- j) Records and storage of records, notifications, notices, requests or other submissions in connection with the Vehicle Register and keeping of a register of names – data are stored in the File Records and their storage and archiving is governed by the valid SFDI File Rules. Documents relating to the protection of personal data, including the exercise of the data subject's right are stored for at least 5 years. Documents relating to the Exemption of Vehicles from the Time-Related Toll are stored for at least 3 years. Documents relating to the change of the Licence plate number in the Vehicle Register are stored for at least 3 years. Documents relating to the establishment of access to a distributor's administrative interface are stored for at least 10 years.
- k) The handling of enquiries about the Vehicle Register – data are stored in the File Register and their storage and archiving is governed by the valid SFDI File Rules; the minimum period is 3 years.
- l) Managing User accounts for the employees of the administrator and processors in the Vehicle Register – data are stored in the Vehicle Register for the period of validity of the User account.

16.6. Rights of the data subject

- a) The right to withdraw consent.
If the SFDI processes personal data with the consent of the data subject (this does not happen within the Vehicle Register), the data subject has the right to revoke this consent at any time without affecting the above purposes.
- b) Right of access to personal data.

The data subject has the right to obtain confirmation from the SFDI of whether or not their personal data are processed. If they are processed, they also have the right to access them together with the following information:

- the purpose of the processing;
- the categories of personal data concerned;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed;
- where possible, the envisaged period for which the personal data will be stored, or, if not possible, the criteria used to determine that period;
- the existence of the right to request from the SFDI the correction or deletion of personal data, the restriction of their processing or the right to object to such processing;
- the right to lodge a complaint with the Office for Personal Data Protection;
- all available information on the source of the personal data;
- whether automated decision-making, including profiling, is taking place, the procedure used, as well as the significance and expected consequences of such processing.

The SFDI provides copies of the processed personal data and information about them free of charge. Only in the event that requests are clearly unfounded or disproportionate, especially because they are repeated, the SFDI may impose a reasonable fee according to the Table of Fees for providing information on personal data, which is available at www.sfdi.cz/soubory/gdpr/gdpr_sazebnik_uhrad.pdf. If the request was submitted in digital form, the SFDI will provide the information in a commonly used digital form, unless otherwise requested.

c) Right to rectification.

In the event the data subject discovers an inaccuracy in their personal data, they have the right to have the SFDI rectify inaccurate personal data without undue delay. Taking into account the purposes of the processing, they also have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

d) Right of erasure.

The data subject has the right to have their personal data erased by the SFDI if at least one of the following conditions is met:

- the personal data are not necessary in relation to the purposes for which they were collected or otherwise processed;
- the data subject's consent to the processing of personal data is revoked and there is no other legal reason for the processing;
- objection to the processing has been raised and there are no legitimate reasons for the processing;
- the personal data have been unlawfully processed;
- the personal data must be erased in order to fulfil a legal obligation.

The right of erasure does not apply if there is a legal exception, in particular because the processing of personal data is necessary for one of the following:

- exercising the right of freedom of expression and information;
- fulfilment of a legal obligation which requires processing in accordance with the legal regulations of the European Union or the Czech Republic or for the fulfilment of a task performed in the public interest or in the exercise of official authority vested in the SFDI;

- for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in so far as the right of erasure is likely to render impossible or seriously impair the achievement of the objectives of that processing;
 - for the establishment, exercise or defence of legal claims.
- e) Right to restriction of processing.

The data subject shall have the right to obtain from the SFDI restriction of processing of the personal data where one of the following applies:

- denial of the accuracy of personal data – the SFDI will limit the processing to the time necessary to verify the accuracy of personal data;
- the processing is unlawful and the data subject opposes the erasure of the personal data and requests the restriction of their use instead;
- the SFDI no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defence of its legal claims;
- there is an objection to the processing, until it is verified that the legitimate reasons of the SFDI outweigh the legitimate reasons of the data subject.

Where processing has been restricted, personal data shall, with the exception of storage, only be processed with the data subject's consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of the Czech Republic.

- f) Right to data portability.

The data subject shall have the right to obtain personal data concerning them in a structured, commonly used and machine-readable format and they shall have the right to request the transfer of such data to another controller without being prevented from doing so by the SFDI, provided that:

- personal data are processed with the consent of the data subject;
- the processing is carried out by automated means.

The SFDI shall, where technically possible, transfer the data to another controller at the request of the data subject. That right shall not apply to processing necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the SFDI.

- g) Right to object.

The data subject has the right at any time to object to the processing of personal data if the legal claim for the processing is the fulfilment of a task in the public interest or in the exercise of official authority or if the processing is necessary for the legitimate interests of the controller or a third party, including profiling based on these provisions. The SFDI shall no longer process the personal data unless the controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims.

- h) The right not to be the subject of an automated individual decision, including profiling. The data subject shall have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning them or similarly significantly affects them.

- i) The right to lodge a complaint.

The data subject has the right to lodge a complaint to the Office for Personal Data Protection, with its seat at pplk. Sochora 27, 170 00 Praha 7, Czech Republic, phone: +420 234 665 111, web: <http://www.uoou.cz/>, if they believe that the processing of personal data by SFDI violates the general regulation on personal data protection.

16.7. Exercise of the data subject's rights

The data subject may request the exercise of their rights via a completed application, which is available at www.edalnice.cz/gdpr-a-osobni-udaje/.

The submission must be sent to the SFDI in digital or paper form as follows:

- a) To the data box with ID: ws5mh9w;
- b) By email to: epodatelna@edalnice.cz;
- c) Via a postal service provider to the SFDI's address with its seat at Sokolovská 1955/278, 190 00 Praha 9, Czech Republic;
- d) By personal submission at the SFDI's filing office with its seat at Sokolovská 1955/278, 190 00 Praha 9, Czech Republic.

In the case of submission in digital form, the Notifier must choose one of the following verification options:

- a) Electronic signature;
- b) Data box ID;
- c) Authorized Conversion of an Officially Verified Signature.

For unambiguous identification of the data subject, the SFDI requires the following personal data: name, surname, date of birth, place of permanent residence.

XVII. Article – Final provisions

- 17.1. The SFDI has prepared the Conditions for the electronic vignette payment, which will come into effect on 1 December 2020. The latest applicable version of the Conditions for the electronic vignette payment is available at www.edalnice.cz.